

**MIGHTY MOVERS, LLC**

3688 BRIGHT RD  
HERNANDO, MS 38632

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memphismightymovers@gmail.com



**SERVICE CONTRACT**

<b>Date of Service:</b>	<b># of Trucks:</b>
<b>Customer Name:</b>	
<b>Company Name (if applicable):</b>	
<b>Phone Number:</b>	
<b>Email:</b>	

<b>Current Address:</b>		
<b>City:</b>	<b>State:</b>	<b>Zip:</b>

<b>New Address:</b>		
<b>City:</b>	<b>State:</b>	<b>Zip:</b>

**ADDITIONAL STOP INFORMATION:**

<b>Address:</b>		
<b>City:</b>	<b>State:</b>	<b>Zip:</b>

By signing this document I understand that I am entering into a binding agreement with Mighty Movers, LLC. I am acknowledging that I have read, fully understand, and agree to the terms and conditions of the Company Policies and Limits of Liability for Mighty Movers, LLC. I understand that in the unlikely event that a collection may arise on my account that I will be held responsible for any monies due and all associated legal fees.

<b>Customer Signature:</b>
<b>Date:</b>

**TO BE SIGNED UPON COMPLETION OF MOVE:**

<b>Customer Signature:</b>
<b>Date:</b>

<b>Moving Rep Signature:</b>
<b>Date:</b>

**QUOTED AMOUNT** (if applicable): \_\_\_\_\_

Half down payment received?

<b>START TIME:</b>	<b>END TIME:</b>
<b>Mover Name:</b>	<b>Hours Worked:</b>
<b>Mover Name:</b>	<b>Hours Worked:</b>
<b>Mover Name:</b>	<b>Hours Worked:</b>
<b>Mover Name:</b>	<b>Hours Worked:</b>
<b>Mover Name:</b>	<b>Hours Worked:</b>

**• PRICE BREAKDOWN •**

Scheduling Fee paid? **\$150** or **\$200** (circle one)

\_\_\_\_\_ men @ \_\_\_\_\_ hours @ \$\_\_\_\_\_ per hour

**ADDITIONAL FEES** (if applicable):

Scheduling Fee (if not paid above)	\$
	\$
	\$
	\$

**TOTAL AMOUNT DUE:** \_\_\_\_\_ **+ ANY TIPS:** \_\_\_\_\_

Method of payment?

Cash  
  Check (CK #: \_\_\_\_\_)  
  Card (+ 3.5% fee)  
 Other \_\_\_\_\_

## **COMPANY POLICIES AND LIMITS OF LIABILITY**

(1) The Scheduling Fee is **\$150 for 1 truck and \$200 for 2 trucks**. This covers the truck, fuel, and mileage for the first 60 miles of your move. The Scheduling Fee is due at the time of booking, and it locks you in for the date and time you requested. If your Scheduling Fee is not paid within **24 hours** – your date and time requested cannot be guaranteed. The Scheduling Fee may be transferred to another day if your request is made within a reasonable amount of time. The Scheduling Fee will not be refunded if you cancel your move with **14 days** of the date requested. Furthermore, should you cancel your move within 24 hours of the date requested, Mighty Movers, LLC reserves the right to charge you a **Flat Rate Cancellation Fee of \$500** for services lost. Mighty Movers, LLC reserves the right to alter the Scheduling Fee at any time.

(2) Mighty Movers, LLC reserves the right to reschedule any move to an agreed upon date and/or time, without liability, if there is inclement weather, including, but not limited to, rain, snow, ice, etc. In the event of this occurrence the customer would not be responsible for a Cancellation Fee.

(3) Mighty Movers, LLC reserves the right to limit our work day to **12 hours**. As some of our moves in the past have taken longer than 12 hours, depending on the situation, Mighty Movers, LLC will try to provide the customer with prior notice in the event we must limit the work day to 12 hours.

(4) Mighty Movers, LLC has an hourly rate of **\$159 per hour** for 2 men, **\$199 per hour** for 3 men, and **\$229 per hour** for 4 men. If additional men are required, there will be an additional rate of **\$40 per man per hour**.

### **• WE WORK OFF OF A 3 HOUR MINIMUM •**

(5) *The customer must pay their balance in full upon completion of services rendered.* Any damage claims must be noted on the contract and followed up by a phone call from the customer to Mighty Movers, LLC. You can reach **Brandon @ 662-292-7301**. Damage claim calls must be conducted within **14 days** from the date services are rendered. Mighty Movers, LLC cannot be held responsible for any damages occurring as a result of being moved by someone other than employees of Mighty Movers, LLC.

(6) Mighty Movers, LLC accepts cash, check, money order, PayPal, CashApp, Venmo, debit cards, and all major credit cards (VISA, MasterCard, Discover, and American Express). Please Note: For all credit card transactions (except for the Scheduling Fee), there will be a **3.5% Credit Card Fee** added to your payment. Upon the unlikely event that a check is returned due to insufficient funds, the customer will be charged a **\$50 Returned Check Fee**. Mighty Movers, LLC reserves the right to deny any customer certain methods of payment for future services should problems arise. Receipts can be issued upon payment, if requested. If you choose to pay with a credit card, a receipt will be emailed to you after your payment is complete.

(7) The customer or a designated representative **must be present** before, during, and after the move. This is to protect you, as well as us. Mighty Movers, LLC cannot be held responsible for anything that should happen while the move is unsupervised. Upon completion of the services, the customer or a designated representative must sign off that all work has been completed.

(8) At Mighty Movers, LLC the clock starts when we arrive at the beginning location. The clock runs continuously until payment is completed at the final destination. Having your payment ready to submit upon completion will save you time and money.

(9) Mighty Movers, LLC offers specials from time to time. The customer may receive a discount if and only if the terms are agreed upon and approved by management prior to this contract being signed. Mighty Movers, LLC reserves the right to alter or cancel any special prior to signing this contract.

(10) Mighty Movers, LLC will not perform any task we feel is unsafe. This is not only to protect our employees, but yourself and your property, as well. The safety of any questionable task is to be determined by the lead crew member on site.

(11) Mighty Movers, LLC will not work in areas where the floor is not finished, as in attics - ceiling damage and personal injury may occur. Mighty Movers, LLC assumes no responsibility for ceiling damage.

(12) For safety reasons, we ask that you please keep small children and pets out of the work area.

(13) Mighty Movers, LLC will not move flammable or hazardous materials, under any circumstances, due to safety laws. This includes, but is not limited to, all of the following: firearms, explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives, and radioactive material. Examples: guns and/or ammo, nail polish remover, paints, paint thinners, lighter fluid, gasoline, fireworks, oxygen tanks, propane cylinders, automotive repair and maintenance chemicals, and radio-pharmaceuticals.

- (14) Mighty Movers, LLC is sometimes asked to perform duties, which are nearly impossible. Mighty Movers, LLC will not be responsible for damage caused by non-routine moving, including, but not limited to, standing pieces on end, sharp turns, overcrowded work areas, difficult stairways, snags and sharp edges in work areas and doorways, handling over balconies, railings, etc., tight squeezes, and damage caused by weather.
- (15) If Mighty Movers, LLC feels pressure from the customer or their designated representative to rush - all work shall cease until the pressure is alleviated. Pressure results in damage and injury, so this is a precautionary measure for you and our employees.
- (16) The customer may move their own glass, porcelain, ceramics, etc. Upon request, Mighty Movers, LLC will move them carefully, but will not assume any responsibility for breakage and/or damage.
- (17) Mighty Movers, LLC will not take a truck off pavement, on steep grades, or drive a truck over freshly graveled driveways. If the customer requests one of those things to happen, then *any time spent positioning the truck(s), or time lost due to the truck(s) getting stuck will be at the customer's expense. Should the truck(s) have to be towed - that will also be at the customer's expense.*
- (18) Mighty Movers, LLC will only move **empty appliances** (refrigerator, freezer, washer, dryer, dishwasher, etc.), and aquariums. *All live animals, including fish, must be transported via the customer.*
- (19) **For waterbed owners:** Mighty Movers, LLC will gladly move your waterbed. However, please note that we are not waterbed technicians. We will follow the customer's instructions, but you must make a final inspection before our crew leaves the premises. We will not send men out for later adjustments. If you prefer a waterbed company to move your bed, please do so.
- (20) **For piano owners:** Mighty Movers, LLC will be glad to move your piano(s) for you if the work can be done safely. Unfortunately, damage may result to floor surfaces. If you wish to take this risk, Mighty Movers, LLC will not be responsible. We do not move pianos up or down stairs. We can move small pianos when there are three steps or a short flight that is not longer than the measurement equal to the length of the piano. If the piano has lightweight legs (usually the front), we will take them off before moving the piano. However, Mighty Movers, LLC will not be responsible in the event they will not go back on. If the customer elects to leave the legs on, we will not be responsible if damage occurs to them then either. *Please Note: Your piano may need to be tuned after it has been moved.*
- (21) When moving household items, Mighty Movers, LLC has found deterioration occurs over time due to age/heat/dry rotting, etc. Mattresses lump and disfigure upon disturbing, lamp shades and wiring also become brittle and rotten. If you wish, we will move them carefully, but will not be responsible for damage to items.
- (22) Simulated wood products and pressed board have poor structural integrity, which does not lend itself to moving or repair. Mighty Movers, LLC will move these items carefully, but cannot be responsible for damage of simulated wood or pressed board products.
- (23) Mighty Movers, LLC liability for scratches and other surface blemishes, including tears and cracks, to and including, but not limited to, wood, upholstery, and leather shall be limited to a maximum of **\$100 per item** unless higher limits are agreed upon in writing prior to the move.
- (25) The condition of any item(s) boxed by the customer are not inspected prior to the move. These item(s) are not insured by Mighty Movers, LLC, and are the full responsibility of the customer.
- (26) Mighty Movers, LLC shall in no way be responsible for the working condition of any electronic equipment, grandfather clocks, or any other piece of mechanical equipment. Damage to cabinets and surfaces of such equipment will be treated as stated in #23 above.
- (27) Liability is limited to a maximum of **\$100** for damage to floors, walls, doors, and painted surfaces. This limit may be raised if agreed upon in writing prior to the move.
- (28) *Mighty Movers, LLC reserves the right to repair or replace any damaged item(s).*
- (29) Mighty Movers, LLC shall not be responsible for damage to accounts, bills, checks, evidence of debts, letters of credit, passports, tickets, documents, manuscripts, notes, mechanical drawings, securities, currency, money, bullion, precious stones, jewelry, or other similar valuables, paintings, statuary, or other works of art, or property carried gratuitously or as an accommodation. The process of removing drawers must be done in the presence of the customer or their designated representative.
- (30) Mighty Movers, LLC shall not be responsible for plants or pets.

**(31)** Mighty Movers, LLC shall not be responsible for damage to items requiring special instructions if the customer fails to provide such instructions, including, but not limited to, disassembly or assembly of said items and any special preparation required.

**(32)** Mighty Movers, LLC may use dollies to facilitate removal or placement of appliances, heavy items, etc., and damage, including, but not limited to, indentation, scuff marks, etc., which may result to soft floors, are not the responsibility of Mighty Movers, LLC.

**(33)** Mighty Movers, LLC May use dollies to move heavy objects, including, but not limited to, pianos, appliances, items over 300 lbs., etc. Any damage to floor surfaces including, but not limited to, parquet, hardwood, ceramic, marble, entrance halls, etc., are not the responsibility of Mighty Movers, LLC. If the floor can be pulled by thumbnail, we are not responsible for damage. Mighty Movers, LLC may use water or soapy water to facilitate removal or placement of appliances.

**(34)** Mighty Movers, LLC will connect your appliances, including, but not limited to refrigerator, freezer, dishwasher, washer/dryer, and ice makers *upon request*. The customer or their designated representative must check or accept any plumbing connections. **Any assistance we give is as a courtesy only.** Water and drain connections are the responsibility of the customer. Please keep in mind that we are not plumbers.

**(35)** Mighty Movers, LLC cannot be responsible for the working condition of major appliances.

**(36)** Mighty Movers, LLC cannot be responsible for dents or scratches on major appliances. They are covered by a thin metal that has an extreme affinity to dent and scratch.

**(37)** Mighty Movers, LLC will shrink wrap and/or pad most furniture and appliances to help better protect them during transport. If there are additional items that you would like to be shrink wrapped or padded, please let a crew member know on site, and they will be glad to do so for you. Mighty Movers, LLC does not guarantee that these items will not be damaged.

**(38)** Mighty Movers, LLC assumes no liability or responsibility for any items and cargo placed in the customer's own vehicle, or rental equipment, which Mighty Movers, LLC does not transport. Mighty Movers, LLC will not be responsible for helping load or unload items into any vehicle, or rental equipment, which we do not transport.

**(39)** Full Valuation Insurance may be purchased prior to your move.

**Under Federal Law we are required to provide you with your Rights and Responsibilities. If you would like, you can access the document online by going to the Federal Motor Carrier Safety**

**Administration's website:**

**[https://www.fmcsa.dot.gov/sites/fmcsa.dot.gov/files/RightsandResponsibilitiesBooklet\\_2022Update.pdf](https://www.fmcsa.dot.gov/sites/fmcsa.dot.gov/files/RightsandResponsibilitiesBooklet_2022Update.pdf)**

#### **MOVING TIPS:**

- Try to keep all boxes under 50 lbs.
- Use caution when packing breakable and fragile items. Use bubble wrap and lots of padding.
- Be sure to label your breakable/fragile boxes and place those on top.
- Mark your boxes by room, so it's easier for you to know where they belong.
- For any power tools and lawn equipment, make sure you drain the gas.
- Make sure all drawers are empty from loose items. (Clothing can be left inside.)
- For an added peace of mind, you can take your valuable possessions (jewelry, currency, medications, collectibles etc.) with you in your own vehicle.
- If you prefer to disassemble your furniture, you may do so, or Mighty Movers, LLC will be glad to do it for you!